



Camera Access

Available M-F 7:00am—6:00pm

APPLE users please download the app called HikCentral Mobile from the App Store, or use this QR code for quick access to the app.



HikCentralMobile



Scan QR Code to Download

ANDROID users please download the app called HikCentral Mobile from Appstore.hikvision.com or scan this QR code. Do not use the app from the Play Store as it will not work.



HikCentral Mobile



Scan QR Code to Download

Should you have problems logging in, please go to Appstore.hikvision.com and click on **“Installation Help”**. This will show you how to change your phone settings to allow the app to work correctly.

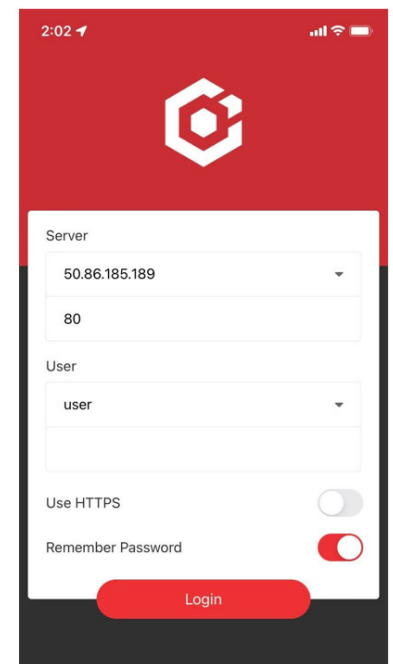
Set up your app as follows:

Server: 50.86.185.189

80

User: your child’s first and last name lower case no spaces (firstlast). If you have more than one child you will use the YOUNGEST child’s information.

Password: your child’s date of birth with 2 exclamation points (MMDDYY!!)



To view on a DESKTOP, you can install the software from the following link (copy and paste):

https://www.hikvision.com/content/dam/hikvision/en/support/download/vms/hikcentral-v2-0-2/HikCentral_Professional_Control_Client_V2.0.2.20210618071145_Win_x64_Installer.exe

Enter the server name 50.86.185.189 and your user name and password. On your first login click the menu at the top left, then SURVEILLANCE, then MONITORING, then double click the camera you want to open.